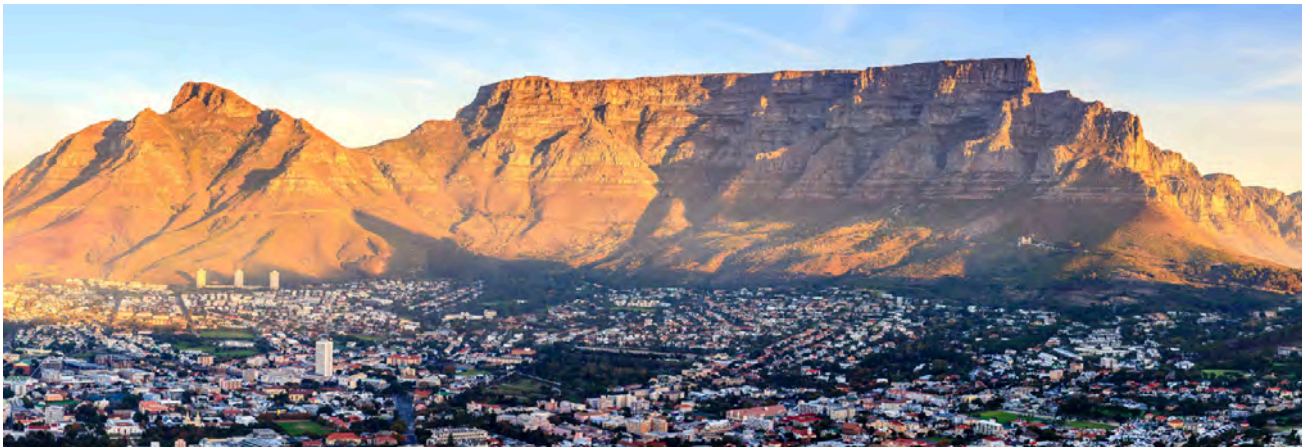


# A South Africa Journey with Rabbi Rayzel

Cape Town, Garden Route, Lalibela Game Reserve, Johannesburg  
and Victoria Falls



## TOUR HIGHLIGHTS

Cape Town City History Tour  
South Africa's Jewish Community Heritage  
Jewish Museum Cape Town Holocaust and Genocide Centre  
Wine Tour and Tasting  
Safari in Lalibela Private Game Reserve  
African Drumming and Dancing  
Garden Route  
Victoria Falls  
Johannesburg Tour

**BOOK YOUR SPOT ONLINE HERE:** <https://trip.bonisaglobal.com/rabbi-rayzel-booking>

# TOUR ITINERARY

## Arrival in Cape Town

Arrival into Cape Town International Airport (late afternoon arrival around 17:00). Meet and greet assistance followed by private transfer to a centrally located 4-star hotel.

Evening at leisure to rest and recover from international travel.

Meals: Dinner at hotel.

## Cape Town Orientation + Light Touring

Day 2 – Tuesday, December 29

This morning is intentionally unstructured, allowing time to rest, recover, and settle into the rhythm of Cape Town after your journey.

In the afternoon, we begin with a gentle introduction to the city — an orientation designed to give a sense of place, geography, and atmosphere before the deeper experiences that follow.

Our drive takes us along Cape Town’s iconic Atlantic coastline, passing through Sea Point and Camps Bay, where the mountains meet the ocean in dramatic fashion. For those interested, there is an option to visit the renowned Kirstenbosch Botanical Gardens, set against the eastern slopes of Table Mountain and home to a remarkable collection of indigenous flora.

We conclude with a relaxed stroll through the vibrant Waterfront, offering a first taste of the city’s energy, culture, and coastal charm.

This day is purposefully paced — an opportunity to ease into the journey, connect with the surroundings, and begin experiencing Cape Town without rush.

Meals: Breakfast & Dinner at hotel





# Cape Town Peninsula Tour

Day 3 – Wednesday, December 30

Today is a full-day journey along one of the most spectacular coastal routes in the world. We begin by traveling along the Atlantic Seaboard, passing through Maidens Cove, Clifton, and Camps Bay — where white-sand beaches meet dramatic mountain backdrops. From here, we take to the water for a Seal Island cruise, offering a close-up encounter with Cape fur seals in their natural environment.

The route then continues along Chapman’s Peak Drive, a winding coastal road carved into the cliffs, widely regarded as one of the most scenic drives in the world. We arrive at Cape Point Nature Reserve, where ocean, wind, and rugged landscape come together at the south-western tip of the African continent.

The day concludes at Boulders Beach, home to a protected colony of African penguins — a rare and memorable encounter in an unexpected setting. This is a day defined by movement, contrast, and the raw beauty of the coastline.

Meals:

Breakfast at the hotel

Lunch at Seaforth Restaurant in Simon’s Town.

Dinner at Balthazar or Gold Restaurant

Accommodation: 4-star hotel, Cape Town

## Jewish Heritage & Cape Town History

Day 4 – Thursday, December 31

Today offers an immersive exploration of Cape Town’s layered history — a journey through culture, memory, and resilience.

We begin with a visit to the Jewish Museum, where the story of South African Jewry unfolds, followed by the Holocaust and Genocide Centre, offering a powerful reflection on global history and its enduring impact. These experiences provide important context for understanding both the Jewish journey and the broader South African narrative.

We continue to the District Six Museum, where the story of forced removals during apartheid is told through personal accounts, preserving the memory of a once-vibrant community and its enduring spirit.

As evening falls, we gather for dinner before welcoming the New Year. Those who wish may experience Cape Town’s New Year’s celebrations — with fireworks lighting up the Waterfront and coastline, creating a vibrant and festive atmosphere to mark the start of the year.

Meals:

**Lunch** – Iron Steak Restaurant- South Africa is known for producing some of the finest beef and meat in the world — something you’ll experience throughout the journey.

**Dinner** – Pigalle Restaurant -At Pigalle, expect a lively, elegant atmosphere paired with a strong focus on fresh seafood and Mediterranean-style cuisine. The experience often includes live music, creating a vibrant setting that blends dining with entertainment — a memorable way to end the day in Cape Town.



## Friday in Cape Town

Day 5 – Friday, January 1

The morning is left at leisure, offering time to explore Cape Town at your own pace or simply enjoy a slower start to the day. Guests may choose to take a walk along the promenade, visit one of the city's renowned cafés or restaurants, or book an optional experience such as paragliding, shark diving, helicopter flights, or a visit to the Diamond Museum.

As the day transitions toward evening, we prepare for Shabbat.

We will gather for a meaningful Shabbat experience with the Progressive community at Temple Israel in Green Point — a warm and welcoming congregation at the heart of Cape Town's Jewish life. This shared moment offers an opportunity to pause, reflect, and connect — both with each other and with the deeper rhythm of the journey.

Meals: Breakfast & Shabbat Dinner

Accommodation: 4-star hotel

## Shabbat Day

Day 6 – Shabbat, January 2

The day unfolds at a gentle, unhurried pace.

For those who wish, there is the option to attend morning services at the historic Marais Road Synagogue. Others may choose to spend the day at leisure — enjoying a walk along the promenade, discovering Cape Town's cafés and restaurants, or simply taking time to rest and enjoy the surroundings.

The atmosphere remains intentionally relaxed, allowing space for reflection, conversation, and connection within the group.

This is a day to pause — to step out of movement and into presence.

Meals: Breakfast

Accommodation: 4-star hotel

## Cape Town Forest Retreat – Phakalane

Day 7-8, January 3-4

Appreciating the beauty of the land of South Africa, this trip includes two days of rest and renewal.

Set in the forested hills of Hout Bay, Phakalane Retreat offers a peaceful sanctuary just outside Cape Town. Surrounded by nature, this retreat serves as a transition point in the journey — moving from the fast past exploration of Capetown to reflection in nature before continuing along the Garden Route.

Join Rabbi Andi Kuti, a Jewish Renewal rabbi from Hungary who has made South Africa her home for 15 years. Using art, stories, songs, text and nature, Rabbi Andi will guide the group connecting to the land and Spirit in a calm, nature-based setting. The space includes intimate accommodation, a central "temple" area for group sessions, and tranquil outdoor areas for meditation, nature walks, and quiet contemplation. We will visit the World of Birds, a unique sanctuary in Hout Bay, offering an opportunity to connect with wildlife and nature as part of the broader reflective experience.

Meals: Full board.

Accommodation: Phakalane Retreat: <https://phakalaneretreat.com/>



## Garden Route- Mossel Bay

Day 9 – Tuesday, January 5

This morning, we begin our journey along South Africa’s most iconic coastal route — a stretch of road where the landscape continuously unfolds and transforms.

Leaving Cape Town behind, we travel through the Cape Winelands — Stellenbosch, Franschhoek, and Paarl — regions shaped by centuries of winemaking tradition, where vineyard-covered valleys meet dramatic mountain ranges. Along the way, we pause for a wine tasting, offering a moment to slow down and take in the rhythm of the land.]

South Africa is one of the oldest wine-producing regions outside of Europe, known for its crisp whites, bold reds, and distinctive blends. This experience offers a relaxed introduction to the country’s wine culture, shaped by both heritage and innovation.

By afternoon, we arrive in Mossel Bay, a historic coastal town where early Portuguese explorers first landed over 500 years ago. Here, the Indian Ocean opens wide, and the pace begins to soften — marking the true beginning of the Garden Route experience.

Meals: Dinner at local restaurant

Overnight: Mossel Bay

1 night stay at Diaz Hotel & Resort – Mossel Bay

## Garden Route - Oudtshoorn

Day 10 – Wednesday, January 6

We travel inland to Oudtshoorn, a region defined by vast open landscapes and a unique cultural legacy shaped by its once-thriving ostrich feather industry. In the late 19th and early 20th centuries, Oudtshoorn became one of the wealthiest towns in South Africa — largely driven by Jewish immigrants, many of whom arrived from Lithuania. These families played a central role in building the town’s economy, earning Oudtshoorn the nickname “Jerusalem of Africa.”

This lesser-known chapter of Jewish history offers a powerful glimpse into how global migration shaped even the most unexpected corners of South Africa.

A highlight of the day is our visit to the Cango Caves — one of Africa’s great natural wonders. These ancient limestone chambers, formed over millions of years, stretch deep into the earth, their towering formations resembling vast underground cathedrals.

Later, we visit a working ostrich farm, connecting directly to the industry that once brought prosperity — and Jewish life — to this remote region, followed by dinner in this quiet, expansive setting.

**Meals:** Dinner at Safari Ostrich Farm Dinner offers a distinctive regional experience, with the option to try ostrich — a local delicacy known for its lean, tender character — alongside a range of familiar alternatives for those who prefer a more classic selection.

**Overnight:** Oudtshoorn

## Garden Route - Knysna

Days 11– January 7

As we continue, the landscape transforms once again.

Traveling over the Outeniqua Pass, we descend from dry terrain into lush forests and coastal lagoons — a dramatic and beautiful contrast. This is one of the most scenic drives in the country, where every turn reveals a new perspective.

We arrive in Knysna (pronounced “NICE-nuh”), often considered the heart of the Garden Route. Nestled between dense forests and a tranquil lagoon, the town offers a sense of calm and natural balance.

In the afternoon, we take to the water on a lagoon cruise toward the Featherbed Nature Reserve, where sweeping views of cliffs, water, and forest come together in one of the region’s most iconic settings.

Meals: Dinner at local restaurant

Overnight: Knysna

## Port Elizabeth & Shabbat

Days 12–13 – January 8–9

This stretch of the journey brings together some of the most powerful natural landscapes in South Africa.

We continue along the Garden Route, stopping at Bloukrans Bridge — the highest commercial bungee jump in the world — a dramatic crossing suspended above a deep river gorge.

From here, we enter Tsitsikamma National Park, a place where ancient forests meet the Indian Ocean. Walking through this landscape, we cross suspension bridges that hang above crashing waves and deep river mouths — a rare moment of connection between land, water, and wilderness.

By the time we arrive in Port Elizabeth — officially renamed Gqeberha (pronounced “keh-BEH-rah”) — the full scope of the Garden Route reveals itself. The new name, drawn from the Xhosa language, reflects the region’s cultural heritage and connection to the land.

Here, we connect with the local Jewish community for Shabbat, adding a meaningful cultural and spiritual dimension to the journey.

Meals: Breakfast + Shabbat meals

Overnight: Port Elizabeth (2 nights)

# Lalibela Private Game Reserve Safari Experience

Days 14-16 – January 10-12

Transfer from Port Elizabeth to Lalibela Private Game Reserve, arriving in time for a light lunch and your first afternoon game drive.

Over the next two days, immerse yourself in a true safari experience within a private reserve, home to the Big Five and a wide variety of wildlife. Each day includes early morning and late afternoon game drives, when animal activity is at its peak, guided by experienced rangers who bring the landscape and wildlife to life.

Between drives, enjoy time to rest, take in the natural surroundings, and connect with the rhythm of the bush. Evenings are spent at the lodge, where dining becomes part of the experience — from relaxed lodge meals to lantern-lit boma dinners (a traditional open-air dining space set around a fire) under a canvas of stars. Meals highlight fresh, locally inspired ingredients, creating a warm and memorable safari atmosphere.

Meals: Full board (breakfast, lunch, dinner)

Accommodation: 3 nights, Lentaba Safari Lodge – Lalibela Private Game Reserve





## Flight to Johannesburg

Day 17 - January 13

After your morning breakfast, you will be transferred to the Airport for your flight to Johannesburg, on arrival you will meet your guide and proceed to Lesedi Cultural Village for a cultural tour, dance show and dinner.

As the day transitions to nightfall, relish a flavorsome dinner at Lesedi, savoring authentic African cuisine and the vibrant ambiance of the village. Conclude your day by checking into your hotel, preparing for a restful evening after a day brimming with cultural encounters and memorable experiences.

Included Meals: Lodge, Lunch packs from guide, Dinner – Lesedi Cultural Village  
Accommodation: Sandton Hotel

## Johannesburg City Tour & Departure

Day 18 - January 14

Begin the day with a visit to Constitution Hill, one of South Africa's most important heritage sites. Once a prison complex that held figures such as Nelson Mandela and Mahatma Gandhi, it now houses the Constitutional Court and stands as a powerful symbol of the country's democracy.

Continue with a guided Johannesburg city tour, exploring the dynamic contrasts of this vibrant city. Travel through Sandton, Johannesburg's modern financial hub, and visit Nelson Mandela Square, where you can stroll through the lively plaza and browse shops and cafés at Sandton City Mall.

For lunch, enjoy authentic South African cuisine in Soweto at Sakhumzi Restaurant, followed by time to explore this historic township and learn about its role in the struggle against apartheid.

Guests who choose this optional tour will conclude the day with dinner at The Butcher Shop & Grill in Sandton before transferring to the airport for their onward flight home.

Included Meals: Breakfast - Hotel, Lunch – Sakhumzi Restaurant, Dinner – Butcher Shop & Grill

Highlights: Soweto Tour Constitution Hill Johannesburg Tour Sandton City Mall Nelson Mandela Square

Accommodation: Sandton Hotel

## (Optional) Flight to Victoria Falls

Days 19-21 - January 15-17

Upon arrival at Victoria Falls Airport, you will be met by our representative and transferred to your hotel, A'Zambezi River Lodge. In the late afternoon, enjoy a relaxing sunset cruise on the Zambezi River, where you can marvel at the beauty of the African landscape and spot wildlife along the riverbanks.

Meals: Dinner at the hotel

Highlights: Sunset Cruise on the Zambezi River

## Chobe National Park Safari

Start early with a transfer to Chobe National Park for an exciting day of wildlife viewing. The morning includes a river cruise along the Chobe River, followed by lunch at the Chobe Safari Lodge. In the afternoon, embark on a land-based safari game drive, offering a chance to see diverse African wildlife. Return to Victoria Falls in the evening.

Meals: Breakfast at the hotel, Lunch at Chobe Safari Lodge, Dinner at the hotel

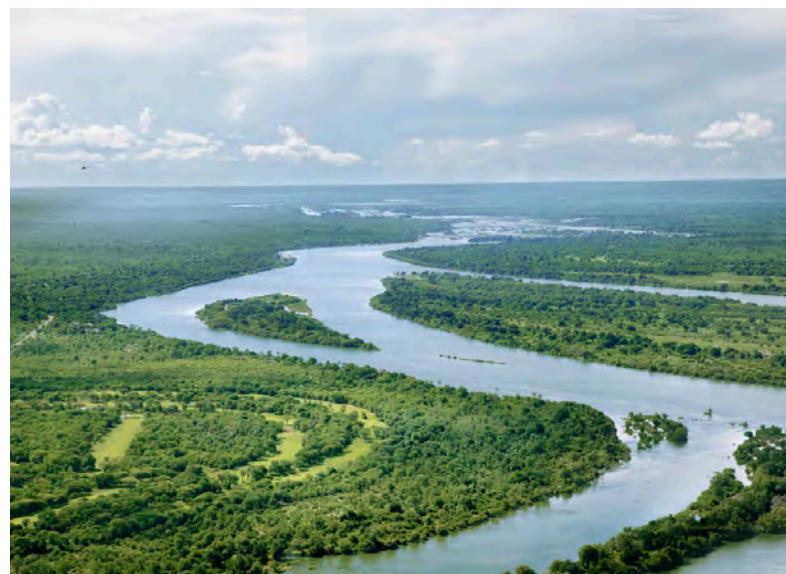
Highlights: Morning river safari and afternoon game drive at Chobe National Park

## Guided Tour of Victoria Falls

After breakfast, enjoy a guided walking tour of the majestic Victoria Falls, one of the Seven Natural Wonders of the World. Learn about its history, unique ecosystem, and cultural significance. En route, stop by the iconic "Big Tree" for photos. After the tour, return to the hotel for your transfer to the airport for the onward journey.

Meals: Breakfast at the hotel

Highlights: Guided walking tour of Victoria Falls





# PRICING OPTIONS

Each section of the tour (Chapter) is available individually, giving you the flexibility to join for the portion that speaks to you most. For those who want the full experience, our bundle (Journey) packages combine sections at a reduced per-person price — the more you commit, the more you save. All prices are per person, based on double room occupancy.

## The Cape Town Chapter Pre Tour

**Cape Town + Forest Retreat (Retreat is limited to 15 People) Dec 28, 2026 – Jan 4, 2027**

Group Size	Price Per Person 3*	Price Per Person 4*	Single Supplement 3*	Single Supplement 4*
15-19 Pax	\$3,249	\$3,699	\$340	\$1,200
20-24 Pax	\$3,199	\$3,649	\$340	\$1,200
25-30 Pax	\$3,049	\$3,599	\$340	\$1,200

## The Southern Chapter Main Tour

**Garden Route + Safari + Johannesburg · Jan 5–14, 2027**

Group Size	Price Per Person	Single Supplement (Not applicable at the safari)
15-19 Pax	\$5,899	\$470
20-24 Pax	\$5,799	\$470
25-30 Pax	\$5,699	\$470

## The Full Chapter

**Garden Route + Safari + Johannesburg + Victoria Falls · Jan 5–17, 2027**

Group Size	Price Per Person	Single Supplement
15-19 Pax	\$7,599	\$890
20-24 Pax	\$7,449	\$890
25-30 Pax	\$7,299	\$890

## Flights

Date	Flight	Time	Cost per person
Jan 13, 2027	Port Elizabeth / JNB	TBC	\$200
Jan 15, 2027	JNB/VFA Return	TBC	\$350

Domestic flights are included in the package price but remain subject to airline fare fluctuations until ticketed. The above fare is valid for a minimum 10 maximum 30 passengers ONLY and is subject to fare increases and availability.

**TICKET IS NON-REFUNDABLE**



# BUNDLE PACKAGES (3 Stars Hotel)

## The Complete Journey Bundle: Dec 28, 2026 – Jan 14, 2027

Cape Town + Forest Retreat + Garden Route + Safari + Johannesburg

PAX	Full price	Bundle price	Early bird* May 1st	SAVING
15-19 pax	\$9,048	\$8,749	\$8,548	\$500
20-24 pax	\$8,948	\$8,549	\$8,348	\$600
25-30 pax	\$8,748	\$8,349	\$8,048	\$700

## The Ultimate Journey Best Value: Dec 28, 2026 – Jan 17, 2027

Cape Town + Forest Retreat + Garden Route + Safari + Johannesburg + Victoria Falls.  
The complete Southern Africa experience

PAX	Full price	Bundle price	Early bird* May 1st	SAVING
15-19 pax	\$10,848	\$9,949	\$9,648	\$1,200
20-24 pax	\$10,448	\$9,649	\$8,948	\$1,500
25-30 pax	\$10,348	\$9,349	\$8,548	\$1,800

### EARLY BIRD OFFER & PAYMENT TERMS

Secure your place early and benefit from the best available pricing.

Register by May 1, 2026

**Save from \$500 per person** with a 30% deposit



Early Bird (Non-Refundable) — Lock in the lowest available price with a fully non-refundable deposit. Your rate and place are guaranteed from the moment you book. Available until May 1, 2026.

**Flexible Booking** — Standard deposit — one-third non-refundable, two-thirds refundable until October 31, 2026. Regular package price applies.

Available for groups of 15 participants or more.

The early bird discount applies on top of your bundle price — meaning the earlier the group forms, the greater the savings for everyone.



# BUNDLE PACKAGES (4 Stars Hotel)

## The Complete Journey Bundle: Dec 28, 2026 – Jan 14, 2027

Cape Town + Forest Retreat + Garden Route + Safari + Johannesburg

PAX	Full price	Bundle price	Early bird* May 1st	SAVING
15-19 pax	\$9,598	\$9,200	\$9,098	\$500
20-24 pax	\$9,398	\$8,999	\$8,798	\$600
25-30 pax	\$9,248	\$8,799	\$8,548	\$700

## The Ultimate Journey Best Value: Dec 28, 2026 – Jan 17, 2027

Cape Town + Forest Retreat + Garden Route + Safari + Johannesburg + Victoria Falls. The complete Southern Africa experience

PAX	Full price	Bundle price	Early bird* May 1st	SAVING
15-19 pax	\$11,198	\$10,299	\$9,998	\$1,200
20-24 pax	\$10,898	\$9,999	\$9,398	\$1,500
25-30 pax	\$10,898	\$9,699	\$9,098	\$1,800

### EARLY BIRD OFFER & PAYMENT TERMS

Secure your place early and benefit from the best available pricing.

Register by May 1, 2026

**Save from \$500 per person** with a 30% deposit

Available for groups of 15 participants or more.

The early bird discount applies on top of your bundle price — meaning the earlier the group forms, the greater the savings for everyone.

**Early Bird (Non-Refundable)** — Lock in the lowest available price with a fully non-refundable deposit. Your rate and place are guaranteed from the moment you book. Available until May 1, 2026.

**Flexible Booking** — Standard deposit — one-third non-refundable, two-thirds refundable until October 31, 2026. Regular package price applies.





## PAYMENT SCHEDULE

**Deposit** — 30% of total tour price Your deposit secures your place on the tour and locks in the package price at the time of booking, protecting you from peak-season rate increases closer to departure.

At the time of booking, you choose one of two deposit tracks:

**Early Bird Track** — Our lowest price Available until 1 May 2026 (and until 1 June 2026 for bundle packages at the EB June 1 rate). The full deposit is non-refundable from the moment of payment, in exchange for a discounted price and full protection against subsequent rate increases.

**Flexible Track** — For those who need time Book at the standard price with a built-in refund option: one-third ( $\frac{1}{3}$ ) of the deposit is non-refundable, and two-thirds ( $\frac{2}{3}$ ) is refundable if you cancel in writing before 31 October 2026.

**Second Instalment** — 35% due by 1 August 2026

**Final Instalment** — 35% due by 31 October 2026 After this date, all bookings become 100% non-refundable regardless of deposit track, as supplier payments, flights, and group arrangements are finalised.

Payments are processed in USD. Credit card payments carry a 3% processing fee (non-refundable).

## PRICING & GROUP SIZE POLICY

- Tour pricing is based on the number of confirmed, paid participants at the time of final payment. Group size bands are 15–19, 20–24, and 25–30 travellers. If your group grows to a higher band before the final payment deadline, the lower per-person rate applies to everyone — so there's a real benefit to recruiting early.
- Once full payment is received, pricing is locked. Any participants joining after the final payment deadline are subject to availability and will be priced at the rate applicable at that time.
- Should confirmed numbers fall below the minimum group size of 15 participants, Bonisa Global reserves the right to reprice the tour, offer an alternative arrangement, or cancel the booking.

## General

- Single supplements are available upon request - (not applicable at the safari lodge)
- All prices are subject to availability and currency fluctuations
- Cancellation within 60 days of departure: 100% of total booking value is forfeited. See full Terms & Conditions for details.

**BOOK YOUR SPOT HERE:** <https://trip.bonisaglobal.com/rabbi-rayzel-booking>

# TOUR INFORMATION

## WHAT'S INCLUDED:

- Qualified and registered SA Tour guides and rangers
- All excursions as per the Program
- All Meals as per itinerary
- Hotels
- Transport in an air-conditioned bus and open-top game-viewing vehicles
- Accommodation as specified
- Lentaba Safari Lodge
- Apartheid to Freedom tour
- Seal Island boat trip (weather permitting)
- Chapmans Peak drive (weather permitting)
- Table Mountain (weather permitting)
- Holocaust and Genocide Centre
- Garden Route
- Johannesburg Tour
- Flights to Johannesburg
- Cape Point entrance
- Boulders Beach Penguins
- Cape of Good Hope
- Franschhoek & Stellenbosch
- Wine tours and tastings
- Sunset Cruise
- Chobe National Park tour including 2 safari activities (1 x land and 1 x water)
- Tour of Victoria Falls
- Return Flight JNB - VFA
- Township Tour

## WHAT'S EXCLUDED:

- International flights from the USA
- Alcoholic drinks
- Optional activities
- Meals not mentioned in the above itinerary
- Personal Items
- Gratuities and tips
- Personal Health Insurance

## Optional (at an extra cost):

- Assistance with booking additional accommodation & activities before or after the tour
- Kosher meals

## GAME DRIVES

When you are on a game drive please be as quiet as possible at all times, and do not make sudden movements - this will ensure the biggest success on your game drive. Also, bring along some binoculars if you can.

It's very important to keep in mind when you go on a game drive or walk that you are not in a zoo and no one can ever guarantee which, and how many animals we will see. All the guides and all our local partners know where to best spot animals and have extensive knowledge about where and when to see wildlife. However, there is simply no way anyone can ever guarantee to see animals.

## SPECIAL REQUIREMENTS

Please advise us in writing if you are Kosher, vegetarian or if you suffer from any allergies (i.e. nuts, milk, fish). Where possible our partners do try and accommodate clients with intolerances (i.e. gluten, lactose). However, we cannot guarantee the availability of speciality foods en route. We, therefore, recommend you bring these items with you or purchase them prior to departing on your tour.

## PRE-DEPARTURE INFORMATION

Once booking has been confirmed we will send you a full and detailed pre-departure booklet to help you prepare.

## PRE & POST TOUR ACCOMMODATION

If you require accommodation before or after your tour, we can arrange this for you. We can also arrange airport transfers.

# FUN FACTS

## ***“Jerusalem of Africa”***

*The town of Oudtshoorn was once known as the “Jerusalem of Africa”, thanks to a thriving Jewish community that played a central role in the ostrich feather boom of the early 1900s.*

## ***Jewish South Africa***

*South Africa is home to one of the largest Jewish communities in the Southern Hemisphere, with deep roots shaped by immigration from Lithuania in the late 19th century.*

## ***“Howzit?”***

*A classic South African greeting — it simply means “How are you?” and is used everywhere.*

## ***“Lekker”***

*One of the most commonly used words in South Africa. It means good, nice, enjoyable — and you’ll hear it often.*

## ***“Braai”***

*More than just a barbecue — a braai is a social ritual. It’s about food, fire, and spending time together.*

## ***South Africa has 11 official languages***

*Including English, Afrikaans, and isiXhosa — one of the languages known for its distinctive clicking sounds.*

## ***“Now now” doesn’t mean now***

*In South Africa, “now now” usually means soon — but not immediately.*

## ***“Just now” means later***

*And “just now” can mean anything from a few minutes to... much later.*

# FUN FACTS

## **Penguins in Africa? Yes.**

*The African Penguin lives along the coast near Cape Town — one of the only places in the world where you'll see penguins on African beaches.*

## **You can experience two oceans in one trip**

*The Atlantic and Indian Oceans meet along South Africa's southern coastline.*

## **"Robot" = traffic light**

*If someone tells you to turn left at the robot — they mean the traffic light.*

## **South Africans love good coffee and great views**

*Cape Town in particular is known for its café culture — often paired with ocean or mountain views.*

## **The Garden Route is one of the most scenic drives in the world**

*Famous for its constantly changing landscapes — ocean, forest, mountains, and open land all in one journey.*

## **The Big Five**

*The term "Big Five" (lion, leopard, elephant, rhino, buffalo) doesn't refer to size — but to the five animals historically considered the most difficult to track on foot.*

## **A 350-Year Wine Tradition**

*South African wine dates back to 1659, making it one of the oldest wine-producing regions outside of Europe.*

## **Wildlife isn't guaranteed — and that's the magic**

*Every safari is different. What you see depends on nature, not a schedule.*

## **"Sharp sharp"**

*A casual way to say okay, cool, or all good.*

## **"Eish"**

*A uniquely South African expression used for everything — surprise, frustration, disbelief.*

## **Bloukrans Bridge**

*At 216 meters, Bloukrans Bridge is the highest commercial bungee jump in the world — even if you don't jump, the view alone is unforgettable.*

## **Gqeberha**

*Port Elizabeth's new name, Gqeberha, comes from the isiXhosa language and reflects South Africa's ongoing journey of cultural recognition and identity.*

## **South Africa is called the "Rainbow Nation"**

*A term used to describe the country's cultural diversity after the end of apartheid.*

## **Table Mountain is one of the New 7 Wonders of Nature**

*Overlooking Cape Town, it's one of the most iconic natural landmarks in the world.*

# TERMS & CONDITIONS

## 1. Bookings

All bookings must be made in writing or via the Bonisa Global booking platform. No telephonic bookings will be accepted.

## 2. Price Changes

2.1 The costs associated with travel arrangements are not always stable, and currency movements can fluctuate unpredictably. When you book a package through us, we reserve the right to pass on any surcharges to you. Surcharges may be imposed to cover increases in transportation costs (including fuel and security charges), taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports, or exchange rates applicable to the package.

2.2 Peak-season surcharges and block-out dates may apply. Airfares are subject to the prices and conditions quoted by the particular airlines and cannot be guaranteed by Bonisa Global.

2.3 Tour pricing is determined by the number of fully confirmed and paid participants at the final payment deadline. Group size bands are as follows: 15–19, 20–24, and 25–30 participants. If the group reaches a higher pricing band prior to the final payment deadline, the lower per-person rate will be applied retroactively to all confirmed participants at that time. Once the final payment deadline has passed, pricing is locked for all participants. Any additional bookings received after this date are subject to availability and will be priced at the rate applicable at the time of booking.

2.4 Should the client make a group reservation and the group numbers subsequently deviate from the minimum number required for the booking, Bonisa Global reserves the right to re-cost the price and raise a surcharge. Should any client refuse to accept and pay such surcharge, it may result in cancellation of the booking and forfeiture of all payments made. Should the total number of confirmed, paid participants fall below the minimum group size of 15 at any point prior to departure, Bonisa Global reserves the right to cancel the tour, reprice the booking to reflect the applicable band, or offer an alternative arrangement.

2.5 Bonisa Global guarantees the price of land arrangements only once full payment is received. Rates quoted prior to full payment remain indicative and are subject to change in accordance with group size fluctuations and currency movements.

## 3. Methods of Payment

3.1 Bank Transfers. We accept bank transfers (EFT) or direct deposits into our designated accounts. Payment must be accompanied by proof of transfer and will only be considered confirmed once funds have been received and cleared in our account.

3.2 Credit Card Payments. We accept credit card payments. A 3% processing fee will be applied to all card transactions.

3.3 Currency. All payments are quoted and processed in United States Dollars (USD). Where a traveller pays by bank transfer in a different currency, any shortfall arising from exchange-rate movement between the date of transfer and the date of receipt shall be for the traveller's account.

## 4. Changes

4.1 If you wish to make a change to your booking, we will make every effort to assist wherever possible. You will be required to pay all charges, of whatever kind, imposed by the suppliers providing the relevant component of your travel arrangements. Fares will be re-quoted at the time of amendment.

4.2 After departure, any extra expenses incurred as a result of any change will be for the passenger's account, and any unused service will not be refunded.

4.3 All changes to hotels, tours, or vehicles made whilst on the trip due to personal preference will be charged in full. This includes cancellation with confirmed suppliers as well as new bookings with alternative suppliers. The onus remains on the client to check that all accommodation categories and types are as per their requirements prior to travel.

4.4 Bonisa Global reserves the right to alter or substitute routes, refreshments, meals, accommodations, itineraries, tours, services, vehicles, and/or other arrangements should conditions necessitate. Substitutes will be of equal value.



# TERMS & CONDITIONS

## 5. Cancellation & Deposit Terms

- 5.1 All cancellations must be received in writing and acknowledged by Bonisa Global in writing.
- 5.2 Deposit Structure (Flexible Track). A 30% deposit is required to secure your booking. Deposits under the Flexible track are structured as follows: one-third ( $\frac{1}{3}$ ) of the deposit amount is non-refundable at the time of payment; two-thirds ( $\frac{2}{3}$ ) of the deposit amount is refundable if cancellation is received in writing before 31 October 2026. The 3% card processing fee, where applicable, is non-refundable under all circumstances.
  - 5.2.1 Price Guarantee. Your deposit locks in the package price quoted at the time of booking. This price is guaranteed regardless of subsequent rate changes, provided all payments are made on schedule.
  - 5.2.2 Early Bird Track. Bookings made under the Early Bird track (available for all packages until 1 May 2026, and for bundle packages until 1 June 2026 at the EB June 1 rate) receive a discounted price. The entire Early Bird deposit is non-refundable from the moment of payment. By selecting the Early Bird track, you acknowledge and accept that no portion of your deposit is refundable under any circumstances.
- 5.3 Balance Deadline. The remaining balance of the package price is due by 31 October 2026. After this date, all bookings become 100% non-refundable regardless of deposit track selected. Failure to pay the balance by this date may result in cancellation of the booking and forfeiture of all payments made.
- 5.4 Peak-Season Supplier Override. Supplier rates for peak season (December–January) are subject to increases. Deposits placed early lock in current pricing. Bookings made closer to departure may be subject to higher rates reflecting updated supplier costs.
  - 5.4.1 Late Bookings. Bookings made after 31 October 2026 are subject to availability and will be priced at the rate applicable at the time of booking. Full payment is required at the time of booking. No price guarantee applies to late bookings.
- 5.5 Cancellation Schedule. Cancellation charges are applied according to the deposit track elected at the time of booking and the timing of the cancellation notice:
  - (a) Early Bird track, any date: 100% of the deposit is forfeited. Once the balance is paid, 100% of monies paid are forfeited.
  - (b) Flexible track, on or before 31 October 2026: The non-refundable one-third ( $\frac{1}{3}$ ) of the deposit is forfeited; the refundable two-thirds ( $\frac{2}{3}$ ) is returned to the traveller within 30 days of written acknowledgement of cancellation.
  - (c) Flexible track, after 31 October 2026: 100% of monies paid are forfeited, per Clause 5.3.
- 5.6 Supplier Charges. Where a supplier (including airlines for special fares, safari lodges, or peak-season accommodation providers) imposes cancellation charges in excess of the amounts set out in Clause 5.5, the traveller shall bear the full cost of such charges. In some circumstances, supplier cancellation charges may equal 100% of the component cost regardless of the date of cancellation.
- 5.7 Card Processing Fees. The 3% card processing fee referenced in Clause 3.2 is non-refundable under all circumstances, regardless of deposit track or cancellation date.



# TERMS & CONDITIONS

## **6. Insurance**

Comprehensive travel insurance, including cancellation, medical, and repatriation cover, is mandatory for all travellers and must be arranged at the traveller's own cost prior to departure. Proof of insurance may be requested by Bonisa Global. Bonisa Global accepts no liability for losses that would otherwise be recoverable under a standard travel insurance policy.

## **7. General**

*Special Requests.* We can pass on any special requests you may wish to make at the time of booking, but acceptance of such requests is at the discretion of the supplier and in no circumstances are special requests guaranteed. Confirmation that a special request has been noted or passed on to the supplier, or the inclusion of the special request on your confirmation invoice or any other documentation, is not confirmation that the request will be met.

*Medical Conditions.* If you or any member of your party has any medical problem or disability which may affect your holiday, you must give us full details in writing at the time of booking. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we reserve the right to decline their reservation. We reserve the right to cancel the reservation should we become aware of any such medical problem or disability which has not been disclosed.

*Renovations.* Hotels undergo renovations from time to time and take all possible steps to limit disruption to their guests. We will not entertain complaints or requests for refunds if a hotel is carrying out renovations whilst a guest is resident. Where we are specifically advised of renovation work, dates may be provided; these are subject to change and we are not always notified.

## **8. Force Majeure**

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected, or you otherwise suffer any damage or loss, as a result of "force majeure". In these booking conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity or actual threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire, flood, pandemic, and all similar events outside our control.

## **9. Responsibility and Limitation of Liability**

Bonisa Global acts as agent only for local and international ground operators and airlines, and accordingly accepts no liability whatsoever for any loss, damage, injury, accident, delay, or any other irregularity howsoever arising. Bonisa Global makes every effort to ensure that all arrangements and services connected with a passenger's itinerary will be carried out as specified in the most efficient and effective way possible. However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for errors and omissions of such suppliers. The contract in use by such suppliers shall constitute the sole contract between the supplier and the client, and any right of recourse the client may have will be solely against the supplier.

## **10. Transportation**

- 10.1 Transportation is provided in air-conditioned touring vehicles or coaches appropriate to the requirements of the tour. We reserve the right to utilise smaller vehicles on guided tours should the number of passengers reduce sufficiently to warrant this.
- 10.2 Tour guides and drivers implement a policy of seat rotation to ensure as many passengers as possible enjoy front-row seats.
- 10.3 As vehicles are subcontracted, the substituted vehicle operator shall act as an independent contractor. The customer agrees to indemnify Bonisa Global against any claim for damages.
- 10.4 Bonisa Global undertakes that vehicles provided are large enough to accommodate the number of guests and luggage; all drivers and guides are licensed in terms of local legislation; and all vehicles comply with relevant safety regulations.



# TERMS & CONDITIONS

## **11. Luggage**

*One standard set of luggage, comprising one suitcase and one overnight bag per person, is allowed. Luggage should be clearly marked. Bonisa Global accepts no responsibility for loss or damage to luggage or personal property from whatsoever cause arising. Guests are advised to take out adequate insurance cover.*

## **12. Documents**

- *12.1 Documents (vouchers, itineraries, etc.) are only prepared on receipt of full payment of the package price and will be ready 72 hours after payment has been received.*
- *12.2 It is important that you check all details of your travel documents (including your itinerary) before departing your home country. If there are any inaccuracies on any of your travel documents, or should you have any further queries, you should contact us immediately. Bonisa Global will not be liable for any delay and/or loss occasioned as a result of any inaccuracies on any travel documents once you are in receipt thereof.*

## **13. Passports, Visas and Health**

*It is entirely the client's duty to ensure that all passports and visas are current, valid, and obtained on time, and that any vaccinations, inoculations, prophylactics (e.g. for malaria), and the like, where required, have been obtained. Passports must be valid for six months after return to the home country. Please check the requirements with your travel agent before travelling.*

## **14. Accommodation**

- *14.1 Package pricing is based on 3-star accommodation. A 4-star upgrade is available on request at an additional cost, which will be quoted and invoiced separately prior to the balance due date.*
- *14.2 Hotel selections are made by Bonisa Global at its sole discretion. Bonisa Global reserves the right to substitute accommodations of equivalent standard where necessary, and such substitution shall not give rise to any right of refund or compensation.*

## **15. Single Supplement**

*Travellers requesting single-room occupancy are subject to a single supplement. The supplement varies by package and will be disclosed on the booking invoice. The single supplement is not included in the initial deposit and is payable with the final balance.*